### **TRAINING COURSE OUTLINE:**

# CONTENT MANAGER SEARCHING AND NAVIGATION MASTERCLASS



#### Platform

Content Manager Desktop or Context Client

#### **Course Duration**

1 ½ hours

#### **Delivery Mode**

Remote training session via Microsoft Teams

Training is delivered within your environment to contextualise the training to your setup and build version

The training session will be recorded and provided upon conclusion of training for your reference

#### **Pre-requisites**

**Content Manager Introduction** 

#### **Audience**

Suitable for all staff with a Content Manager license

This training course allows you to have up to a maximum of 10 trainees to attend



#### Overview

This training course provides attendees with an advanced understanding of Content Manager's search functionalities, including the ability to configure and run complex record and location searches and how to use the Business Classification Scheme to locate information.

Attendees will learn how to create and manage Saved and Parameter Searches and how to make greater use of the Shortcuts toolbar to navigate to key documents, records and locations.

#### **Topics**

This training course will cover the following:

- Understanding the Shortcuts toolbar
- Navigating and searching the Business Classification Scheme (BCS)
- Using the Quick Search bar
- Searching for Contacts (Locations)
- Undertaking advanced Searches
- Creating, running and managing Saved Searches
- Creating Saved Search Groups
- Creating and running Parameter Searches

Please note that the provision of training materials or digital handouts are not included within training due to the development of generic training materials can not be achieved for a system that can be configured and used in multiple ways. Quotes for custom training materials can be provided upon request.

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